

Dartmoor Activity Centre

Terms and Conditions

All lettings are made on the understanding that all property and equipment shall be handed back clean, tidy and to the satisfaction of the management. All damage and loss, other than fair wear and tear, shall be paid for. The management are authorised to assess such damage or loss and include a charge in the formal account rendered at the end of the letting. **If the grounds, outdoor or indoor accommodation are not left clean & tidy by groups, we reserve the right to make an appropriate charge to have it cleaned.**

The CAMPSITE / CABINS are let, together with the use of the dining hall/kitchen and equipment. Bedding and consumable items such as cleansing materials, sanitary goods etc., are not included.

The INDOOR ACCOMMODATION is let complete with all equipment for a maximum of 38 persons. This number must not be exceeded. Personal bedding and consumable items such as cleansing materials, sanitary goods etc., are not included. Gas used is measured by a meter and the cost is added to the account rendered.

In the event of the Campsite/Cabins and the Indoor Accommodation being occupied by separate groups, mutually acceptable arrangements must be made for the sharing of other on-site communal facilities.

The Centre may normally be occupied for week day bookings after 11.00am on the first day of the hire and be vacated by 11.00am on the last, unless some other arrangement has been previously agreed with the management. This does not apply to weekend bookings, when incoming groups should not arrive before 5.00pm on the Friday and should leave by 5.00pm on the Sunday.

Details of the facilities provided and the rules governing their use and acceptable behavior of all on site residents, will be explained on a group's arrival at centre. Unless any issues are raised at this point, it is accepted that these standards have been agreed upon by user groups.

A non-returnable deposit is required to confirm each booking. The balance, together with a charge for the gas used, any supplies provided, plus costs to cover damage or loss (where applicable), must be paid to the management before leaving the site. All charges will be shown on the formal account, along with payment details

Payment Terms & Conditions **No booking is confirmed, and availability remains open to other users until a deposit has been paid. All Deposit must be paid at the point of booking the centre, on receipt of a booking deposit, it automatically becomes NON refundable in the event of group or any other type of cancellation, under any circumstance.**

Cancellation Remaining Balance Charges - 8 Months Prior to Arrival = 50% of booking Value, 6 Months Prior to Arrival = 90% of booking Value and In event booking replaced only deposit will be retained. This will be based on minimum occupancy levels for each accommodation unit booked by a group

Groups are required to ensure that young people and adults staying at the Centre have sufficient insurance cover against accident and personal injury, as well as cover for luggage and cancellation losses. We do not provide insurance cover for loss, damage or theft of personal belongings or loss due to cancelation. The management reserve the right to remove a group from site without notice, in the event that centre staff deem the behavior of a group requires such action. It is a groups responsibility to ensure that suitably qualified/experienced staff lead activities, provide catering, group management and child protection / welfare, and that appropriate insurance/procedures are in place.

Centre risk assessments are available upon request. However, groups are responsible for ongoing dynamic risk assessments whilst on site, including food safety and hygiene. By paying a deposit and arriving on site, it is accepted that the above terms and conditions have been accepted in full.

Dartmoor Activity Centre and DOT-C, reserve the right to amend / change booking terms and conditions at any time. It is a groups responsibility to refer to these terms and conditions at the point of reservation and payment of the initial deposit. It will be accepted and assumed that by payment of a deposit, and or arrival on site for a groups booking, that these terms and conditions are accepted in full and without dispute.

The Management Team of Dartmoor Activity Centre and DOT-C
Covering 2019, 202 and 2021, unless otherwise amended.